

## ARN's Best Concessionaires 2003

Category 6: Best New Specialty Retail Concept												
		Judge 1	Judge 2	Judge 3	Judge 4	Judge 5	Judge 6	Judge 7	Judge 8	Judge 9	Judge 10	Judge 11
<b>Large Concessionaires</b>												
<a href="#">Borders (Borders Group)</a>	20	2				3		3		4	4	4
Hudson Euro Cyber Café	16	3		3	4	2			1			3
Ferragamo -JFK	13			2	2		4		3			2
<b>Small Concessionaires</b>												
<a href="#">Philadelphia Musuem of Art</a>	16			4	3	3	4		2			
Creative Kids (CBR, Inc.)	15				2			3	3		3	4
Bizm Collection	6						3					3
Candy Express	6			2				4				
TOTO (CBR, Inc.)	6		3	3								

Category 7: Retailer with Highest Regard for Customer Service												
		1	2	3	4	5	6	7	8	9	10	11
<b>Large</b>												
<a href="#">Paradies Shops</a>	23			4		3	4	2	4	2		4
Brookstone	20	4	4	2	2	2	2	4				
Bath and Body Works	16	3							3	3	4	3
<b>Small</b>												
<a href="#">CBR, Inc.</a>	17		4			3		3	1		2	4
Johnston Murphy	11	2		3		2		2		2		
The Grove	10	3		1			2			3	1	

Category 8: Best Airport Retail Store Design												
		1	2	3	4	5	6	7	8	9	10	11
<b>Large</b>												
<a href="#">PGA Store - SRQ (Paradies Shops)</a>	11	2		4					1			4
<a href="#">Sephora - SFO</a>	11				3		2			3		3
Museum Store - TPA	10	3				2			3			2
Timberland - PIT	10		4						2	4		

<b>Small</b>												
Smithsonian Museum Store - IAD	9	3		2			2			2		
Spirit of Red Horse - MSP	9		3	1	3				2			
Crabtree and Evelyn - DCA	8	1			2	1					2	2

<b>Category 9: Best Airport News &amp; Gift Operator</b>												
<b>Large</b>		<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>
Hudson News	31	4		4	4	4	4		3	2	4	2
Paradies Shops	30		4	3	3	3	3		4	3	3	4
WH Smith	14	3		2			2			4		3

<b>Small</b>												
Faber Coe & Gregg	18	3					4		4	3		4
Stellar Partners	9					3	3		3			
Air Terminal Gifts	7		3					4				

<b>Category 10: Best Retail Specialty Brand Operator</b>												
<b>Large</b>		<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>
Brookstone for Brookstone	25	2	4	2	4	4	2	4			3	
Paradies Shops for Brooks Brothers	17			3		2	4		4			4
Paradies Shops for PGA Tour Shops	17			4	2				3	4	4	
Museum Company for Museum Company	11	3			3	3						2

<b>Small</b>												
Johnston Murphy	18			4		2	3	2		4		3
Crabtree and Evelyn	16	4				3	2		1	2		4
OSI-MB, Inc. for Mont Blanc	12		3	3				4				2

<b>Category 11: Best Airport Retailer</b>												
<b>Large</b>		<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>
Paradies Shops	30		4	4	4		4		4	3	3	4
Discovery Channel	14	4				3		2	2			3
Hudson Group	13	3		3	3	1	3					

<b>Small</b>												
CBR Inc.	18		3			1	4	4	2			4
Mont Blanc	10			2		3		3		2		
As Kindred Spirits	9						3		3			3
Johnston & Murphy	9			3					1	3		2

<b>Category 12: Best New Food &amp; Beverage Concept</b>												
<b>Large</b>		<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>
Hudson Cyber Café (Hudson Group)	10	3		2					3		2	
Rapido's (Anton Airfood)	10		3			1				3		3
Rosarios Mexican Cantina (HMSHost)	8					3	3	1			1	

<b>Small</b>												
Famous Famiglia	6			2								4
Seattles Best Coffee	6			1						2		3

<b>Category 13: Food Operator with Highest Regard for Customer Service</b>												
<b>Large</b>		<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>
Anton Airfood	20	3	4				3		1	3	3	3
Legal Seafoods	19			4			4		3	4		4
Panda Express	6			2							4	
TGI Friday's	6	2						4				

<b>Small</b>												
Famous Famiglia	14			3			4	4				3
The Grove	7			2			2			3		
Salt Lake Brewing	6		4							2		

<b>Category 14: Best Airport Restaurant Design</b>												
<b>Large</b>		<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>
Legal Seafoods - BOS	10			2			2		3			3
Formagio Café- EWR (Creative Host/Gladco)	7	2					1	4				
Dick Clarks AB Grille- SLC (HMSHost)	6			3				3				
Rosarios Mexican Cantina - San Antonio	6						3			3		

<b>Small</b>												
<a href="#">Figs - LGA</a>	7						3			1		3
Famous Famiglia - EWR	3			2			1					
Salt Lake Brewing- SLC	3									3		
Squatters - SLC	3							3				
The Oyster House - PIT	3			3								

**Category 15: Best Food/Beverage Brand Operator**

<b>Large</b>		<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>
<a href="#">HMSHost for Starbucks</a>	17			4	3	2			4		4	
Anton Airfood for TGI Fridays	11	2					2		3	4		
McDonalds for McDonald's	11	1				3	3					4
TGI Friday's for TGI Friday's (PIT)	9	3		2						2	2	

<b>Small</b>												
<a href="#">Auntie Annes</a>	28	3	3	4	3	1	4		3	4	3	
Ben and Jerry's	15			3		2	2			3	2	3
Seattles Best	12			2	1	3				2	4	

**Category 16: Best Airport Food & Beverage Operator**

<b>Large</b>		<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>
<a href="#">Anton Airfood</a>	23	4				1	4		3	4	3	4
Hudson Group for Euro Café	19	3		4		2	3		4			3
TGI Friday's - PIT	13	4		2				4		3		

<b>Small</b>												
<a href="#">Figs - LGA</a>	12			3			4	3		2		
Famous Famiglia	7			1			3					3
Salt Lake Brewing	7			2				2		3		