

ARN'S BEST 2009 AIRPORT & CONCESSIONAIRES NOMINEES

This year, the process to nominate companies and airports for ARN's Best Concessions competition was dramatically changed in order to be more inclusive of all potential airport and concessionaire candidates. ARN reached out to a comprehensive list of companies and airports who registered up to three people from their respective organizations to nominate. These representatives then had a five-week period to submit their nominations online via ARN's Best Concessions Nomination Web site. Concessionaires and airports were allowed to nominate themselves, as well as their other favorites in all categories. However, during the judging process, concessionaires can only vote for airports and vice versa. The winners of ARN's 2009 competition will be announced Feb. 17, 2009, at the ARN Awards show and banquet. Please go to 2009conference.airportrevenue.com to find out more about the ARN conference. The following airports and concessionaires have been nominated under various categories in for 2009.



Category 1:

Airport with the Best Concession Program Design

These airports have been nominated for their high design standards, which have resulted in attractive storefronts, strong theming and an inviting shopping atmosphere.

Large Airports

(More than 10 million enplaning passengers)

Baltimore/Washington International Thurgood Marshall (Baltimore, Md.)
Boston Logan International (Boston, Mass.)
Chicago O'Hare International (Chicago, Ill.)
Dallas/Fort Worth International (Dallas, Texas)
Denver International (Denver, Colo.)
Detroit Metropolitan Wayne County (Detroit, Mich.)
Fort Lauderdale-Hollywood International (Fort Lauderdale, Fla.)
George Bush Intercontinental (Houston, Texas)
Hartsfield-Jackson Atlanta International (Atlanta, Ga.)
John F. Kennedy International (New York, N.Y.)
LaGuardia (New York, N.Y.)
McCarran International (Las Vegas, Nev.)
Memphis International (Memphis, Tenn.)
Minneapolis-St. Paul International (Minneapolis, Minn.)
Newark Liberty International (Newark, N.J.)
Orlando International (Orlando, Fla.)
Philadelphia International (Philadelphia, Pa.)
Phoenix Sky Harbor International (Phoenix, Ariz.)
Sacramento International (Sacramento, Calif.)
San Diego International (San Diego, Calif.)
San Francisco International (San Francisco, Calif.)
Seattle-Tacoma International (Seattle, Wash.)
Toronto Pearson International (Toronto AMF, ON, Canada)
Washington Dulles International (Washington, D.C.)

Medium Airports

(Between 4 and 10 million enplaning passengers)

Austin-Bergstrom International (Austin, Texas)
Cincinnati-Northern Kentucky International (Cincinnati, Ohio)
Cleveland-Hopkins International (Cleveland, Ohio)
Indianapolis International (Indianapolis, Ind.)
John Wayne (Santa Ana, Calif.)
Midway (Chicago, Ill.)
Nashville International (Nashville, Tenn.)
Pittsburgh International (Pittsburgh, Penn.)
Portland International (Portland, Ore.)
Raleigh-Durham International (Raleigh, N.C.)
Ronald Reagan Washington National (Washington, D.C.)
San Antonio International (San Antonio, Texas)
Southwest Florida International (Fort Myers, Fla.)

Tampa International (Tampa, Fla.)
Ted Stevens Anchorage International (Anchorage, Alaska)
Vancouver International (Richmond, BC, Canada)
William P. Hobby (Houston, Texas)

Small Airports

(Fewer than 4 million enplaning passengers)

Albuquerque International Sunport (Albuquerque, N.M.)
Atlantic City International (Atlantic City, N.J.)
Birmingham International (Birmingham, Ala.)
Boise (Boise, Idaho)
Buffalo Niagara International (Buffalo, N.Y.)
Colorado Springs (Colorado Springs, Colo.)
Columbia Metropolitan (Columbia, S.C.)
El Paso International (El Paso, Texas)
Fresno Yosemite International (Fresno, Calif.)
General Mitchell International (Milwaukee, Wis.)
Gerald R. Ford International (Grand Rapids, Mich.)
Halifax International (Enfield, NS, Canada)
Jacksonville International (Jacksonville, Fla.)
Jean-Lesage International (Sainte-Foy, QC, Canada - Quebec)
Killeen-Fort Hood Regional
Lafayette Regional (Lafayette, La.)
Manchester
Mobile Regional (Mobile, Ala.)
Norfolk International (Norfolk, Va.)
Ottawa International (Ottawa, ON, Canada)
Palm Beach International (West Palm Beach, Fla.)
Palm Springs International (Palm Springs, Calif.)
Reno-Tahoe International (Reno, Nev.)
Sarasota Bradenton International (Sarasota, Fla.)
Spokane International (Spokane, Wash.)
T.F. Green (Warwick, R.I.)
Tallahassee Regional (Tallahassee, Fla.)
Tucson International (Tucson, Ariz.)
Victoria International (Sidney, BC, Canada)

Single Terminals

(Terminal or Concourse)

Boston Logan International - Terminal B
Dallas/Fort Worth International - Terminal D
Detroit Metropolitan Wayne County - North Terminal
George Bush Intercontinental - Terminal E
John F. Kennedy International - Terminal 2
John F. Kennedy International - Terminal 8
John Wayne - Thomas Riley Terminal
LaGuardia - Central Terminal Building
McCarran International - Terminal 1
Memphis International - Concourse B
Newark Liberty International - Terminal C
Oakland International - Terminal 2 Extension
Philadelphia International - Terminal BC

Phoenix Sky Harbor International - Terminal 4
Savannah/Hilton Head International - Terminal 1
Seattle-Tacoma International - Terminal C
Vancouver International - International Terminal Building

Category 2:

Airport with the Best Customer Service

These airports were nominated for quality customer service that is obvious throughout the terminals, such as friendly employees, signage, information services, ambassador programs, etc.

Large Airports

(More than 10 million enplaning passengers)

Baltimore/Washington International Thurgood Marshall (Baltimore, Md.)
Boston Logan International (Boston, Mass.)
Charlotte Douglas International (Charlotte, N.C.)
Dallas/Fort Worth International (Dallas, Texas)
Detroit Metropolitan Wayne County (Detroit, Mich.)
Fort Lauderdale-Hollywood International (Fort Lauderdale, Fla.)
George Bush Intercontinental (Houston, Texas)
Hartsfield-Jackson Atlanta International (Atlanta, Ga.)
John F. Kennedy International (New York, N.Y.)
LaGuardia (New York, N.Y.)
McCarran International (Las Vegas, Nev.)
Minneapolis-St. Paul International (Minneapolis, Minn.)
Newark Liberty International (Newark, N.J.)
Orlando International (Orlando, Fla.)
Philadelphia International (Philadelphia, Pa.)
Phoenix Sky Harbor International (Phoenix, Ariz.)
San Francisco International (San Francisco, Calif.)
Seattle-Tacoma International (Seattle, Wash.)
Toronto Pearson International (Toronto AMF, ON, Canada)
Washington Dulles International (Washington, D.C.)

Medium Airports

(Between 4 and 10 million enplaning passengers)

Calgary International (Calgary, AB, Canada)
Cincinnati-Northern Kentucky International (Cincinnati, Ohio)
Cleveland-Hopkins International (Cleveland, Ohio)
Indianapolis International (Indianapolis, Ind.)
John Wayne (Santa Ana, Calif.)
Kansas City International (Kansas City, Mo.)
Lambert-St. Louis International (St. Louis, Mo.)
Memphis International (Memphis, Tenn.)
Nashville International (Nashville, Tenn.)
Pittsburgh International (Pittsburgh, Penn.)
Portland International (Portland, Ore.)

Ronald Reagan Washington National (Washington, D.C.)
Sacramento International (Sacramento, Calif.)
San Antonio International (San Antonio, Texas)
San Diego International (San Diego, Calif.)
Southwest Florida International (Fort Myers, Fla.)
Tampa International (Tampa, Fla.)
Vancouver International (Richmond, BC, Canada)
William P. Hobby (Houston, Texas)

Small Airports

(Fewer than 4 million enplaning passengers)

Albuquerque International Sunport (Albuquerque, N.M.)
Atlantic City International (Atlantic City, N.J.)
Bob Hope (Burbank, Calif.)
Columbia Metropolitan (Columbia, S.C.)
Dallas Love Field (Dallas, Texas)
Dane County Regional (Madison, Wis.)
El Paso International (El Paso, Texas)
Fresno Yosemite International (Fresno, Calif.)
Halifax International (Enfield, NS, Canada)
Jacksonville International (Jacksonville, Fla.)
Jean-Lesage International (Sainte-Foy, QC, Canada – Quebec)
Louis Armstrong New Orleans International (New Orleans, La.)
Mobile
Palm Beach International (West Palm Beach, Fla.)
Reno-Tahoe International (Reno, Nev.)
Richmond International (Richmond, Va.)
Roanoke Regional (Roanoke, Va.)
Sarasota Bradenton International (Sarasota, Fla.)
Tallahassee Regional (Tallahassee, Fla.)
Victoria International (Sidney, BC, Canada)
Winnipeg James Armstrong Richardson International (Winnipeg, MB, Canada)

Single Terminals

(Terminal or Concourse)

Boston Logan International - Terminal B
Detroit Metropolitan Wayne County - North Terminal
Greater Moncton International - Main Terminal
Jacksonville International Airport - Concourse A
John F. Kennedy International - Terminal 6
John F. Kennedy International - Terminal 7
John F. Kennedy International - Terminal 8
LaGuardia - Central Terminal Building
LaGuardia - Delta Terminal
LaGuardia - US Airways Terminal
Newark Liberty International - Terminal C
Oakland International - Terminal 2 Extension
Savannah/Hilton Head International - Terminal 1

Category 3:

Airport with the Best Concessions Management Team

These airports have a concessions management team that is responsive, efficient, accessible and partner-oriented.

Large Airports

(More than 10 million enplaning passengers)

Baltimore/Washington International Thurgood Marshall (Baltimore, Md.)
Boston Logan International (Boston, Mass.)
Chicago O'Hare International (Chicago, Ill.)
Dallas/Fort Worth International (Dallas, Texas)
Denver International (Denver, Colo.)
Detroit Metropolitan Wayne County (Detroit, Mich.)
Fort Lauderdale-Hollywood International (Fort Lauderdale, Fla.)
George Bush Intercontinental (Houston, Texas)
Hartsfield-Jackson Atlanta International (Atlanta, Ga.)
John F. Kennedy International (New York, N.Y.)
LaGuardia (New York, N.Y.)
Los Angeles International (Los Angeles, Calif.)
McCarran International (Las Vegas, Nev.)
Miami International (Miami, Fla.)
Minneapolis-St. Paul International (Minneapolis, Minn.)
Newark Liberty International (Newark, N.J.)
Orlando International (Orlando, Fla.)
Philadelphia International (Philadelphia, Pa.)
Phoenix Sky Harbor International (Phoenix, Ariz.)

Sacramento International (Sacramento, Calif.)
Salt Lake City International (Salt Lake City, Utah)
San Francisco International (San Francisco, Calif.)
Seattle-Tacoma International (Seattle, Wash.)
Toronto Pearson International (Toronto AMF, ON, Canada)
Washington Dulles International (Washington, D.C.)

Medium Airports

(Between 4 and 10 million enplaning passengers)

Calgary International (Calgary, AB, Canada)
Cincinnati-Northern Kentucky International (Cincinnati, Ohio)
Indianapolis International (Indianapolis, Ind.)
Kansas City International (Kansas City, Mo.)
Memphis International (Memphis, Tenn.)
Midway (Chicago, Ill.)
Nashville International (Nashville, Tenn.)
Oakland International (Oakland, Calif.)
Pittsburgh International (Pittsburgh, Penn.)
Portland International (Portland, Ore.)
Raleigh-Durham International (Raleigh, N.C.)
San Antonio International (San Antonio, Texas)
Southwest Florida International (Fort Myers, Fla.)
Tampa International (Tampa, Fla.)
Vancouver International (Richmond, BC, Canada)
William P. Hobby (Houston, Texas)

Small Airports

(Fewer than 4 million enplaning passengers)

Atlantic City International (Atlantic City, N.J.)
Bob Hope (Burbank, Calif.)
Columbia Metropolitan (Columbia, S.C.)
Dallas Love Field (Dallas, Texas)
El Paso International (El Paso, Texas)
General Mitchell International (Milwaukee, Wis.)
Gerald R. Ford International (Grand Rapids, Mich.)
Halifax International (Enfield, NS, Canada)
Jacksonville International (Jacksonville, Fla.)
Mobile Regional (Mobile, Ala.)
Orlando Sanford International (Sanford, Fla.)
Ottawa International (Ottawa, ON, Canada)
Palm Beach International (West Palm Beach, Fla.)
Reno-Tahoe International (Reno, Nev.)
Tallahassee Regional (Tallahassee, Fla.)

Single Terminals

(Terminal or Concourse)

Boston Logan International - Terminal B
Dallas/Fort Worth International - Terminal D
Detroit Metropolitan Wayne County - North Terminal
Edmonton International - Terminal CH
Greater Moncton International - Main Terminal
John F. Kennedy International - Terminal 3
John F. Kennedy International - Terminal 8
LaGuardia - Central Terminal Building
LaGuardia - Delta Terminal
Los Angeles International - Tom Bradley International Terminal
Newark Liberty International - Terminal C
Savannah/Hilton Head International - Terminal 1

Category 4:

Airport with the Most Unique Services

These airports offer novel services new to the industry, such as spa services, Internet access, business services, etc., and serve passengers well.

Large Airports

(More than 10 million enplaning passengers)

Baltimore/Washington International Thurgood Marshall (Baltimore, Md.)
Boston Logan International (Boston, Mass.)
Dallas/Fort Worth International (Dallas, Texas)
Detroit Metropolitan Wayne County (Detroit, Mich.)
George Bush Intercontinental (Houston, Texas)
Hartsfield-Jackson Atlanta International (Atlanta, Ga.)
John F. Kennedy International (New York, N.Y.)
LaGuardia (New York, N.Y.)
Los Angeles International (Los Angeles, Calif.)
McCarran International (Las Vegas, Nev.)
Minneapolis-St. Paul International (Minneapolis, Minn.)

Montreal - Pierre Elliott Trudeau International (Montreal, PQ, Canada)
Newark Liberty International (Newark, N.J.)
Orlando International (Orlando, Fla.)
Philadelphia International (Philadelphia, Pa.)
San Francisco International (San Francisco, Calif.)
Seattle-Tacoma International (Seattle, Wash.)
Washington Dulles International (Washington, D.C.)

Medium Airports

(Between 4 and 10 million enplaning passengers)

Cincinnati-Northern Kentucky International (Cincinnati, Ohio)
Indianapolis International (Indianapolis, Ind.)
Memphis International (Memphis, Tenn.)
Nashville International (Nashville, Tenn.)
Pittsburgh International (Pittsburgh, Penn.)
Portland International (Portland, Ore.)
Raleigh-Durham International (Raleigh, N.C.)
Ronald Reagan Washington National (Washington, D.C.)
Sacramento International (Sacramento, Calif.)
San Antonio International (San Antonio, Texas)
Southwest Florida International (Fort Myers, Fla.)
Vancouver International (Richmond, BC, Canada)
William P. Hobby (Houston, Texas)

Small Airports

(Fewer than 4 million enplaning passengers)

Albuquerque International Sunport (Albuquerque, N.M.)
Atlantic City International (Atlantic City, N.J.)
Halifax International (Enfield, NS, Canada)
Harrisburg International (Middletown, Pa.)
Jacksonville International (Jacksonville, Fla.)
Louis Armstrong New Orleans International (New Orleans, La.)
Mobile Regional (Mobile, Ala.)
Okaloosa Regional
Ottawa International (Ottawa, ON, Canada)
Palm Beach International (West Palm Beach, Fla.)
Piedmont Triad International (Greensboro, N.C.)
Reno-Tahoe International (Reno, Nev.)
Ted Stevens Anchorage International (Anchorage, Alaska)
Tucson International (Tucson, Ariz.)
Tulsa International (Tulsa, Okla.)
Victoria International (Sidney, BC, Canada)

Single Terminals

(Terminal or Concourse)

Boston Logan International - Terminal B
Colorado Springs - Main Terminal
Dallas/Fort Worth International - Terminal D
Detroit Metropolitan Wayne County - North Terminal
John F. Kennedy International - Terminal 6
John F. Kennedy International - Terminal 7
LaGuardia - Central Terminal Building
Newark Liberty International - Terminal C
Oakland International - Terminal 2 Extension
Toronto Pearson International - Terminal 1

Category 5:

Airport with the Best Overall Concession Program

These airports incorporate all facets of program excellence: great customer service, attractive storefronts, good mix of shops, quality food services and overall high standards.

Large Airports

(More than 10 million enplaning passengers)

Baltimore/Washington International Thurgood Marshall (Baltimore, Md.)
Boston Logan International (Boston, Mass.)
Charlotte Douglas International (Charlotte, N.C.)
Chicago O'Hare International (Chicago, Ill.)
Dallas/Fort Worth International (Dallas, Texas)
Denver International (Denver, Colo.)
Detroit Metropolitan Wayne County (Detroit, Mich.)
George Bush Intercontinental (Houston, Texas)
Hartsfield-Jackson Atlanta International (Atlanta, Ga.)
John F. Kennedy International (New York, N.Y.)
LaGuardia (New York, N.Y.)

McCarran International (Las Vegas, Nev.)
Miami International (Miami, Fla.)
Minneapolis-St. Paul International (Minneapolis, Minn.)
Newark Liberty International (Newark, N.J.)
Orlando International (Orlando, Fla.)
Philadelphia International (Philadelphia, Pa.)
Phoenix Sky Harbor International (Phoenix, Ariz.)
Ronald Reagan Washington National (Washington, D.C.)
Sacramento International (Sacramento, Calif.)
San Francisco International (San Francisco, Calif.)
Seattle-Tacoma International (Seattle, Wash.)
Toronto Pearson International (Toronto AMF, ON, Canada)
Washington Dulles International (Washington, D.C.)

Medium Airports

(Between 4 and 10 million enplaning passengers)

Calgary International (Calgary, AB, Canada)
Indianapolis International (Indianapolis, Ind.)
Kansas City International (Kansas City, Mo.)
Lambert-St. Louis International (St. Louis, Mo.)
Nashville International (Nashville, Tenn.)
Portland International (Portland, Ore.)
Pittsburgh International (Pittsburgh, Penn.)
San Antonio International (San Antonio, Texas)
Southwest Florida International (Fort Myers, Fla.)
Tampa International (Tampa, Fla.)
Vancouver International (Richmond, BC, Canada)
William P. Hobby (Houston, Texas)

Small Airports

(Fewer than 4 million enplaning passengers)

Atlantic City International (Atlantic City, N.J.)
Colorado Springs (Colorado Springs, Colo.)
Columbia Metropolitan (Columbia, S.C.)
Dane County Regional (Madison, Wis.)
Gerald R. Ford International (Grand Rapids, Mich.)
Halifax International (Enfield, NS, Canada)
Jacksonville International (Jacksonville, Fla.)
Mobile Regional (Mobile, Ala.)
Norfolk International (Norfolk, Va.)
Ottawa International (Ottawa, ON, Canada)
Palm Beach International (West Palm Beach, Fla.)
Reno-Tahoe International (Reno, Nev.)
Spokane International (Spokane, Wash.)
Tallahassee Regional (Tallahassee, Fla.)
Tucson International (Tucson, Ariz.)
Winnipeg James Armstrong Richardson International (Winnipeg, MB, Canada)

Single Terminals

(Terminal or Concourse)

Boston Logan International - Terminal B
Dallas/Fort Worth International - Terminal D
Detroit Metropolitan Wayne County - North Terminal
George Bush Intercontinental - Terminal E
John F. Kennedy International - Terminal 3
John F. Kennedy International - Terminal 6
LaGuardia - Central Terminal Building
Newark Liberty International - Terminal C
Sacramento International - Terminal A

Category 6:

Best New Specialty Retail Concept

These new retail concepts have been nominated for their overall quality and uniqueness to airports, the first to have opened within the past 18 months.

Large Retailers

(Operator that generates more than \$40M in total gross sales from airport stores)

Artizan by HDSRetail North America
Bass Pro Shops by The Paradies Shops
Boswell's Music City Harley-Davidson by Hudson Group
Brooks Brothers by The Paradies Shops
Fruits & Passion by HDS & Partners
Guess Retail Shop
Just Plane News by The Paradies Shops
Lacoste
Lone Star Attitude
MNG by Mango by HMSHost Corp.
Papyrus by Hudson Group
USA Today Travel Zone

Small Retailers

(Operator that generates less than \$40M in total gross sales from airport stores)

Beaches/Travel Market
Concourse Concessions News
Harmony Pharmacy
Hugo Boss
Lids Kids
Local Charm
Mosaic
Solstice
Sports Illustrated Store
Talie by CBR
Techshowcase by Airport Wireless

Category 7:

Retailer with Highest Regard for Customer Service

These retailers are nominated for their especially high standards of customer service.

Large Retailers

(Operator that generates more than \$40M in total gross sales from airport stores)

HDS Retail North America
HMSHost Corp.
Hudson Group
InMotion Entertainment
The Nuance Group
The Paradies Shops
Travellex Currency Services

Small Retailers

(Operator that generates less than \$40M in total gross sales from airport stores)

:10 Minute Manicure
4 Families of Houston
Airport Wireless
Avila Retail Development and Management
The Body Shop
Borders Books
Brookstone
Caterina's Candies
Delstar
Dogs and Cats
Erwin Pearl
Fire & Ice
Global Concessions
Johnston & Murphy
L'Occitane en Provence
Metropolitan Museum of Art
Massage Bar
Native Texan
News & Gift Shops International
Pacific Gateway Concessions
Real Mother Goose
SLC - Your Planet
Stellar Partners
Sunglass Hut
Taxco Sterling
Techshowcase
United Concessions Group
Vino Volo
XpresSpa

Category 8:

Best Retail Store Design

These storefronts are nominated for capturing attention and being visually engaging.

Large Retailers

(Operator that generates more than \$40M in total gross sales from airport stores)

Bass Pro Shops by The Paradies Shops - IAH Terminal C
Boswell's Music City Harley-Davidson by Hudson Group - BNA Terminal C
Brighton Collectibles by The Paradies Shops - JAX
Brooks Brothers by The Paradies Shops - DFW
Brooks Brothers by The Paradies Shops - EWR
Brooks Brothers by The Paradies Shops - IAH
Forever Silver by Erwin Pearl - DTW McNamara Terminal
Hudson Euro Café - ANC
Hudson News - ATL

International Shoppes - JFK Terminal 8
Life is good by Hudson Group - JFK Terminal 2
Made in Washington - SEA
MNG by Mango by HMSHost Corp. - SFO
PGA Tour Shop - JAX
Plaza News - ELP
RELAY / Virgin by HDS Retail North America- YYZ
RELAY and Virgin Books & Entertainment by HDS Retail North America - YVR
Travellex - SFO
USA Today Travel Zone - DTW North Terminal
Your Northwest Travel Mart - PDX

Small Retailers

(Operator that generates less than \$40M in total gross sales from airport stores)

Airport Wireless - SFO
Atlanta Juke Joint - ATL Concourse C
Borders - BOS Terminal A
Borders - LGA CTB
butter LONDON - IAD
CBR Retailing - MSP
City By The Bay - SFO
Concourse Concessions News - IAD
Gayle's Chocolates - DTW
L'Occitane - BOS Terminal A
Local Charm - BOS Terminal B
M&T Bank - BWI
Massage Bar - SEA
Mindworks - MCO
Mosaic Fine Art and Jewelry Gallery - DEN
Mosaic - PHX Terminal 4
Natalie's Candy - DEN
Natalie's Candy - SAT Terminal 1
Native Texan - SAT Terminal 2
Nine West - PIT
Olympic Store - YVR
Powell's Books - PDX Concourse D
Pueblo Spirit - PHX Terminal 4
Radio Road - BNA Concourse C
Radio Road - MSP
Rodeo Store - HOU
Sunglass Hut - MCO
Solstice - JFK
Stress Busters Zone - TLH
Swarovski - PHL
Taxco Sterling - LGA CTB
Ultra Diamonds - PIT
XpresSpa - DFW
XpresSpa - JFK Terminal 4
XpresSpa - RDU

Category 9:

Best News & Gift Operator

These operators are nominated for being best at customer service, presentation of periodicals, concept execution and management.

Large Retailers

(Operator that generates more than \$40M in total gross sales from airport stores)

HDS Retail North America
HMSHost Corp.
Hudson Group
The Paradies Shops

Small Retailers

(Operator that generates less than \$40M in total gross sales from airport stores)

AMERICA!
Avila Retail Development
Concourse Concessions
Delstar
Estes News & Gifts
NewsLink
News & Gift Shops International
Olympic News
Pacific Gateway Concessions
Southwest Concessions
Stellar Partners

Category 10:

Best Specialty Retail Brand Operator

These retail operators execute and manage recognized brands and are nominated for customer service, presentation of merchandise and management of these concepts.

Large Retailers

(Operator that generates more than \$40M in total gross sales from airport stores)

HMSHost Corp.
Hudson Group for Crabtree & Evelyn
Hudson Group for Life is good
InMotion
Hudson Group for Nashville Star
The Paradies Shops for Brighton Collectibles
The Paradies Shops for Brooks Brothers
The Paradies Shops for CNBC
Rocky Mountain
Wilson Leather

Small Retailers

(Operator that generates less than \$40M in total gross sales from airport stores)

:10 Minute Manicure
Airport Wireless
Airport Wireless for Tech Showcase
AMERICA!
Avila Retail Management for Earth Spirit
The Body Shop
Borders
Brookstone
CBR for Spirit of the Red Horse
CBR for Talie
Delstar
DFS
Erwin Pearl
Ex Officio
Fire & Ice
Genesco for Johnston & Murphy
L'Occitane en Provence
Native Texan
Nike
Rosetta Stone
Stellar Partners for Mindworks
Stress Busters Zone
Sunglass Hut
Taxco Sterling
Victoria's Secret
XpresSpa
ZoomSystems

Category 11:

Best Overall Retailer

These specialty retailers are nominated for being best overall at merchandising, customer service, concept execution and management.

Large Retailers

(Operator that generates more than \$40M in total gross sales from airport stores)

Delaware North Companies Travel Hospitality Services
HDS Retail North America
HMSHost Corp.
Hudson Group
InMotion
The Nuance Group
The Paradies Shops

Small Retailer

(Operator that generates less than \$40M in total gross sales from airport stores)

Airport Wireless
AMERICA!
Avila Retail Development
Ayala's Inc.
The Body Shop
Brookstone
CBR
Delstar
Erwin Pearl
Fire & Ice
ISATA - International Shoppes
News & Gift Shops International

Pacific Gateway Concessions
Puente-Brancato Enterprises
Rosetta Stone
Stellar Partners
Sunglass Hut
Taxco Sterling
Vino Volo
XpresSpa

Category 12:

Best New Food & Beverage Concept

These new food concepts have been nominated for their overall quality and uniqueness to airports, the first to have opened within the past 18 months.

Large Food & Beverage Operator

(Operator that generates more than \$40M in total gross sales from airport stores)

Beaverton Bakery Café
Currito, Burritos Without Borders
Flo's Shanghai Café
Houlihan's by SSP America
illy Café
La Baguette by Hudson Group
Lemon Grass
NY4Pretzels - Auntie Anne's
Rogue Ales and Public House by HMSHost Corp.
Ruby Tuesday - DTW
Sweetwater Drafthouse Bar & Grill by Concessions International
tequilerra
Tipperary's Irish Pub
Todd English's Bonfire Grill by HMSHost Corp.
Upper Crust by SSP America
Yan Can Asian Bistro by HMSHost Corp.

Small Food & Beverage Operator

(Operator that generates less than \$40M in total gross sales from airport stores)

Atlanta Juke Joint
Bigfoot Food & Spirits
Bruegger's Bakery
Cisco Brew Pub of Nantucket
Coffee People
Currito
Five Guys
Healthy Gourmet
Juan Valdez Café
LePetit Bistro
Maui Taco
New Belgium Brewery
Organic To Go
Pappa's Burgers by 4 Families of Houston
Raising Cane's Chicken Fingers
Saladworks
Silver Diner
Sora
UFood

Category 13:

Food Operator with Highest Regard for Customer service

These food operators are nominated for their especially high standards of customer service.

Large Food & Beverage Operator

(Operator that generates more than \$40M in total gross sales from airport stores)

Areas USA
Balducci's
Boston Culinary Group
Chili's
Currito, Burritos Without Borders
Delaware North Companies Travel Hospitality Services
Dine Boston (DLW Boston LLC)
Euro Café (Hudson Group)
Famous Famiglia
Figs (Boston Concessions Group)
Flying Wedge (HMSHost Corp.)
HMSHost Corp.
O'Neal's (OTG Management)
Rogue Ales and Public House (HMSHost Corp.)
Sweetwater Drafthouse Bar & Grill (Concessions International)

T.G.I. Friday's - PIT (The Bistro Group)
Todd English's Bonfire Grill (HMSHost Corp.)
Upper Crust (SSP America)

Small Food & Beverage Operator

(Operator that generates less than \$40M in total gross sales from airport stores)

360 degree Burrito
4 Families of Houston
Au Bon Pain (FGR Foods Inc.)
Brooklyn National Deli
Bruegger's
Camachos
Chickie's & Pete's
Cisco Brew Pub of Nantucket
Global Concessions
Gourmet on The Fly
The Grove
HH LLC
Jimmy's DIA Concourse A
Legal Sea Foods
Midfield Concessions Enterprises
On The Mark Food Service
Panda Express
Raising Cane's Chicken Fingers
Stanford's Restaurant & Bar (Restaurant's Unlimited Inc.)
Saladworks
Silver Diner
The Grove
Banjoe's Café (United Concessions Group)
Vino Volo

Category 14:

Best Restaurant Design

These restaurant storefronts were nominated for capturing attention and being visually engaging.

Large Food & Beverage Operator

(Operator that generates more than \$40M in total gross sales from airport stores)

Anthony's (HMSHost Corp.) - STL
Carlos and Miceys Restaurant (HMSHost Corp.) - ELP
Champps Americana - DTW North Terminal
Euro Café (Hudson Group) - BWI
Figs (Boston Concessions Group) - LGA CTB
Firewood Grill - SFO
Houlihan's (SSP America) - MSP
Ike's - MSP
Juke Joint - ATL Concourse D
La Baguette (Hudson Group) - YVR
MAX'S - SFO Terminal 1 Pier B
On the Border Mexican Cantina & Grill - ATL Concourse T
Paradise Bakery - PHX Terminal 4 Lobby
Reata - DFW Terminal D
Rogue Ales Public House (HMSHost Corp.) - PDX Concourse D
Romano's Macaroni Grill
Sweetwater Drafthouse Bar & Grill (Concessions International) - ATL Concourse B
T.G.I. Friday's (The Bistro Group) - PIT
Tigin's Irish Pub (SSP America) - DFW
Todd English Bonfire (HMSHost Corp.) - BOS Terminal B
Todd English Bonfire (HMSHost Corp.) - JFK Terminal 2
Yan Can Asian Bistro (HMSHost Corp.)

Small Food & Beverage Operator

(Operator that generates less than \$40M in total gross sales from airport stores)

Bigfoot Food & Spirits - SEA
Blue Mesa (D&B Mitchell) - DFW
Cantina Laredo - DFW
Chickie's & Pete's - PHL
Cisco Brew Pub of Nantucket - BOS Terminal B
Coffee People by Stephanie Inc. - PDX
Currito, Burritos Without Borders - BOS Terminal C
Gordon Biersch Brewery (CMC Services Inc.)
Hockeytown Café - DTW North Terminal
Jerry Remy's - BOS Terminal C Food Court
Chef Jimmy's - DEN Concourse A
Legal Sea Foods - BOS Terminal C
Pappadeaux (4 Families of Houston) - IAH
Pappa's Burger (4 Families of Houston) - HOU
Perrys - SFO Terminal 1 Pier C
Rosario's - SAT Terminal 2
Ryo Asian Fusion - BOS Terminal C

Saladworks - PHL
Samuel Adams Celebrates Tallahassee - TLH
Silver Diner - BWI Terminal A-B
Vino Volo - PHL
Vino Volo - SAT
Vino Volo - SEA
Water Works Bar & Grill (Midfield Concession Enterprises) - DTW North Terminal

Category 15:

Best Food/Beverage Brand Operator

These food operators execute and manage recognized brands and are nominated for customer service, presentation of merchandise and management of these concepts.

Large Food & Beverage Operator

(Operator that generates more than \$40M in total gross sales from airport stores)

Areas USA
Boston Concession Group for Figs
Concessions International LLC
Dunkin' Brands for Dunkin' Donuts
Famous Famiglia
HMSHost Corp.
HMSHost Corp. for Philips Seafood
HMSHost Corp. for Starbucks
Hudson Group
McDonald's
OTG Management
Paradise Bakeries
SSP America

Small Food & Beverage Operator

(Operator that generates less than \$40M in total gross sales from airport stores)

4 Families of Houston
Au Bon Pain
Blue Mesa - DFW
Chili's Too
CMS LLC
Currito, Burritos Without Borders
D-Lew for Perry's
FDY Inc. for Bojangles Chicken & Biscuits (CLT)
The Grove
Legal Sea Foods
Mayorga Coffee Roasters
Midfield Concession Enterprises for Max & Ermas
National Coney Island - DTW
Panda Express
Quizno's DTW MCE
Raising Cane's Chicken Fingers
Saladworks
Silver Diner
Stephanie Inc. for Coffee People, Big Town Hero, Baskin Robbins, Good Dog/Bad Dog,
Tastes on the Fly
T.G.I. Friday's
Villa Enterprises for Villa Fresh Italian Kitchen
Villa Enterprises for Villa Pizza
Vino Volo

Category 16:

Best Overall Food & Beverage Operator

These operators were nominated for being best overall at delivering quality food, menu variety, concept execution, customer service and management.

Large Food & Beverage Operator

(Operator that generates more than \$40M in total gross sales from airport stores)

Areas USA
Balducci's To Go
Boston Concessions Group
Boston Culinary Group
Concessions International LLC
Delaware North Companies Travel Hospitality Services
Famous Famiglia
HMSHost Corp.
Hudson Group
OTG Management
SSP America

Small Food & Beverage Operator

(Operator that generates less than \$40M in total gross sales from airport stores)

4 Families of Houston
Bruegger's
CCI
Chalmer and Karen McWilliams
Chickie's & Pete's
CMS LLC
Coffee Beanery - LGA
Currito, Burritos Without Borders
Guava & Java
HH LLC
Hojeij Branded Foods
Legal Sea Foods
Manry Perez
Mar Air Foods
Midfield Concession Enterprises
Panda Express
Silver Diner
Stephanie Inc.
Tastes on the Fly
The Grove
Vino Volo

Category 17:

Best DBE Operator

These small business owners are certified as DBEs and are superior in all aspects of their store or restaurant operations.

Coffee Beanery/LGA
Concourse Concessions
Corliss Stone-Littles
D&B Mitchell
Delstar
FDY Inc.
Filo Foods (SEA)
Global Concessions
The Grove
Guava & Java
Hojeij Branded Foods
Jim Gilchrist - Operating McDonald's
Manry Perez - M&J Restaurants
Mar Air Foods
Massage Bar
Midfield Concession Enterprises
Monir Saji
National Concessions Management
Native Texan
Obryckis
Olympic News
Puente-Brancato Enterprises
Siew Pang Imports, dba Native Texan
Soto & Sanchez
Stellar Partners
Stephanie Inc.
Stress Busters Zone Inc.
Tarra Enterprises Inc.
Taxco Sterling
United Concession Group
XpresSpa